

South Bristol NHS Community Hospital

Countdown to opening - five months to go!

Building work will finish in just three months time and the South Bristol NHS Community Hospital is on schedule to open its doors to patients in April 2012.

More services will be available in the community including in people's homes, with an estimated 80,000 patient journeys a year into central Bristol avoided.

The catchment of south Bristol with a population of around 155,000 includes some of the areas of greatest deprivation within the city and on some measures, nationally.

The new hospital at Hengrove Park is close to the Hengrove Park leisure centre opening in February 2012 and the skills academy, which is already open, and is the centrepiece of Bristol City Council's major regeneration programme for south Bristol.

The new purpose-built hospital will replace the old and outdated facilities at Bristol General Hospital and provide a flexible and adaptable environment to accommodate future service models and capacity needs.

Following its appointment as lead provider in 2008, Bristol Community Health has established and led a partnership of local health providers, local people and community groups to support the development of South Bristol NHS Community Hospital.



Under the leadership of associate director Gemma Collings, the project team in Bristol Community Health has undertaken the detailed task of turning blueprints and plans into a state-of-the-art community hospital.



Bristol Community Health will continue as lead provider until the opening of the hospital before handing over to University Hospitals Bristol NHS Foundation Trust.

South Bristol NHS Community Hospital will be run as a partnership, with multiple providers running services and with opportunities to continue to develop the range of services in the future.

Service providers at South Bristol NHS Community Hospital	Services
Bristol Community Health	Urgent care - minor injuries. Lead provider - hospital design, construction and commissioning
BrisDoc	Urgent care - primary care out of hours
Bristol Infracare LIFT	Building maintenance
North Bristol NHS Trust	Outpatients, day surgery
University Hospitals Bristol NHS Foundation Trust	Inpatient rehabilitation, day hospital, outpatients, day surgery, diagnostics, community dental treatment, lead provider - hospital management (from April 2012), dental teaching.

A day in the life of...



Who are you?

Louise Nash.

What is your role?

Clinical lead in community based dental teaching.

Where do you currently work?

Bristol Dental Hospital 'inreach' clinic.

What does your service offer?

In preparation for the opening of our brand new community based dental teaching unit at SBCH, we currently run an inreach service at Bristol Dental Hospital. This is where we accept patients who do not have their own dentists for non urgent, routine dental care. The department is staffed by senior dental students, who will be progressing to general dental practice next year, so they can take more responsibility for treatment planning and whole patient care. They are closely supervised by very experienced, qualified practitioners and supported by our excellent nursing staff, who not only assist at the chair-side, but also help the students with patient management and administration.

Who are your patients?

Many patients may not have seen a dentist for some time and may be anxious or embarrassed about the condition of their teeth, but we always reassure them that we have probably seen much worse and that we can work together to improve things.

Briefly describe a typical day for you:

The students carry out a thorough examination of the patients including taking medical history, oral health assessment, risk factors and any special tests required such as radiographs or vitality testing of teeth. A treatment plan is then drawn up in consultation with the supervisor, making sure the patient understands and agrees before consenting.

Each stage of any procedure is checked and assistance provided when required, but we try and encourage students to begin to take more responsibility for the care of their patients and to ensure they get the best outcomes.

At South Bristol we will be working very closely with our hygienists and therapists as part of a team approach to total patient care.

Students are assessed on not just their clinical standards but also in-depth knowledge, communication skills and teamwork. We particularly wish to see high standards of professionalism.

How do people access your service (referral from GP, community nurses, specialists?)

At the moment most patients are self referred, but we will welcome referrals from GPs, general dental practitioners and other health professionals in the community.

What is the best part of your role?

Seeing smiles on the faces of students having done a good job, and patients having gained confidence and benefitted from a high standard of care.

What is the least favourite part of your role?

It's always disappointing when patients do not attend for their appointments - we feel students and other patients are missing out.

What is the one thing you would like patients to remember when accessing your service?

A calm, friendly, non threatening atmosphere.

When/where will the service be available?

This service will be transferring to SBCH after Easter 2012 and we will be actively encouraging all members of the local community, young and old, to come and see us for a full oral health assessment, preventive advice and routine treatments. Our main aim is to make sure the patients regain and maintain healthy mouths.

South Bristol Community Hospital gets a new name



The hospital building work is nearing completion, and the project team has started to select a signage and wayfinding contractor for all the non statutory signage inside the hospital and outside.

This milestone provided an opportunity to confirm the name of

the hospital, which after much deliberation will be known officially from now on as South Bristol NHS Community Hospital.

This reflects what local people and staff have known it as from the very start of the development process and clearly describes what it is: A community hospital providing NHS care and treatment to the people of south Bristol.

The signs are key to ensure that patients staff and visitors with a variety of access requirements can find their way to the hospital and around it safely, and we have taken advice from the Bristol Physical Access Chain.

The design of the hospital already incorporates a different 'accent' colour for each department, which is inlaid into the floors, providing a clear pathway to each area. The internal signage will complement this.

The new hospital will grow and evolve alongside the new population it serves, and will develop its own identity. When the hospital opens wayfinding and directions need to be as clear and simple as possible, so internal areas or wards will not be named but local communities will be able to put their mark on the hospital as it grows. We hope local people and staff can commemorate and celebrate in a way that reflects the hospital's new profile and local identity.

Tree planting at South Bristol NHS Community Hospital



The new South Bristol NHS Community Hospital site is now being planted up with beautiful green trees.

A total of 71 trees, covering a wide variety of species, are being planted around the perimeter of the hospital and in the patient garden. The trees include varieties of multi stems, single stems and evergreens, so the hospital will be surrounded with an element of nature all year round.

Hospital is already very green

Carillion's waste report for South Bristol NHS Community Hospital for September showed they produced 14 tonnes of waste split between construction waste, wood, metals, clay/soil and cardboard/paper. 97.74% of this was recycled with only 2.26% going to landfill.

In addition to helping the environment, Carillion participates in a scheme called Business Action on Homelessness where they provide opportunities for homeless people to gain work experience to help them get back to work and improve their lives. In October they hosted their sixth such work experience placement at South Bristol NHS Community Hospital and were able to provide a very positive report for the individual involved which will give them a good reference for future job applications.

You can get more background on this scheme from the website for Business in the Community, www.bitc.org.uk.

Hengrove Park Stakeholder Forum

The South Bristol Skills Academy recently hosted the third Hengrove Park Stakeholder Forum.

Led this time by the leisure centre, the forum is an opportunity for the three site partners (South Bristol Skills Academy, Hengrove Park Leisure Centre and South Bristol Community Hospital) to update members of the community on their facilities, services and in the case of the leisure centre and hospital, the construction.

After presentations by each site partner and an opportunity for questions and answers, Gemma Dando, from the Hengrove and Stockwood Neighbourhood Partnership gave an overview of the Hengrove and Stockwood Neighbourhood Partnership Public Arts Strategy; "Arts for All."

The site partners have agreed to attend local Neighbourhood Partnership Forums to update residents on the facilities and provide an opportunity for them to ask questions, starting with Hengrove and Stockwood in November.

If you would like more information please contact Carol Clifford, public involvement facilitator, Bristol Community Health, on 0117 984 1553 or email: Carol.Clifford@bristol.nhs.uk

Workshops to help select hospital furniture



A number of workshops were organised for members of the public and staff to meet suppliers and view a selection, of furniture that could potentially be purchased for the new hospital.

There were three different categories for the workshops:

- office furniture
- medical equipment and medical furniture
- ward/residential furniture.

Each workshop was well attended and for those that did attend there was the opportunity to ask questions about the items on display and give feedback on what they saw to inform the decision about what furniture and equipment will be selected.

Bristol and Weston NHS Purchasing Consortium led the workshops and will be co-ordinating the purchasing of the furniture and equipment required for South Bristol NHS Community Hospital.

Want to know more about South Bristol NHS Community Hospital?

Send your questions or comments to Carol Clifford, Bristol Community Health, South Plaza, Marlborough Street, Bristol, BS1 3NX.

Alternatively, you can email her at: carol.clifford@bristol.nhs.uk